

Project

SAFETUR

“Practice based training tool for safety and security in European rural tourism”

2012-1-LV1-LEO05-03389

28.11.2013

Customer feedback summary

Asnāte Ziemele

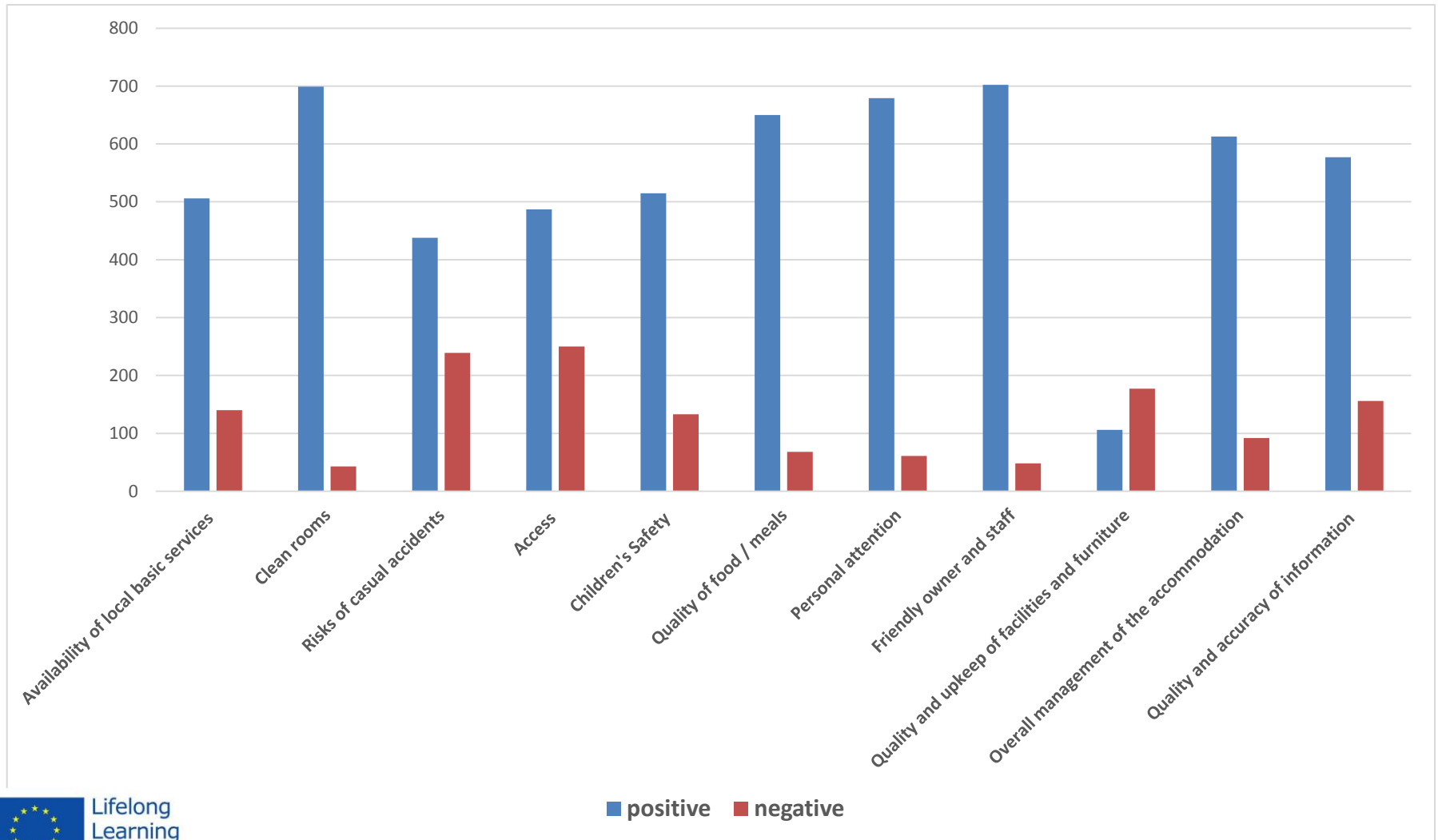
LCTA “Lauku celotajs”

How many customers answered?

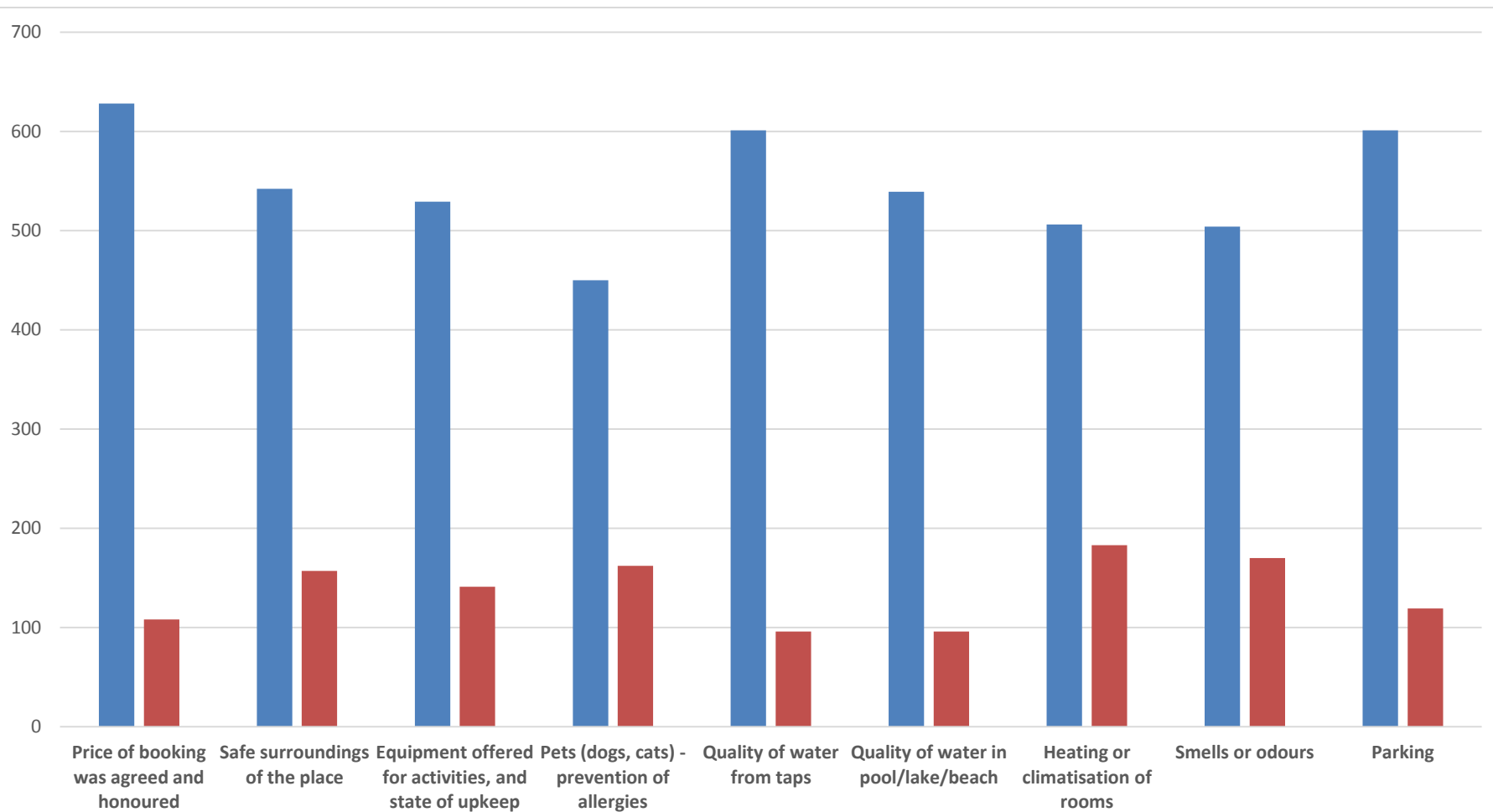
Total feedback number- 769

- LV – 437
- LT – 170
- BG – 18
- UK - 116
- NOR – 22
- Other (RU, DE) - 6

During your rural tourism experience, please highlight where you had a memorable experience with the following?

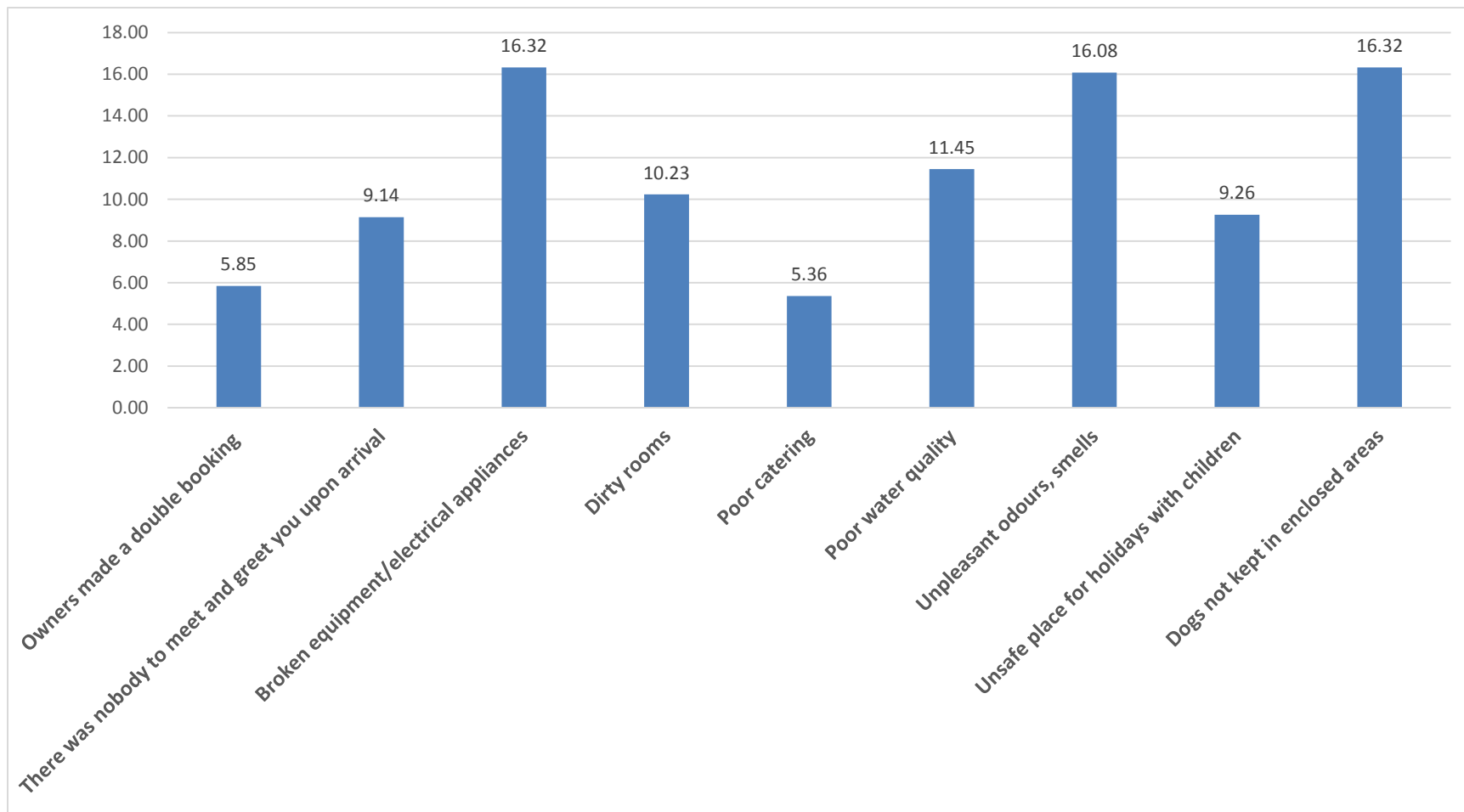


During your Farm Stay tourism experience, please highlight where you had a memorable experience with the following? (2)

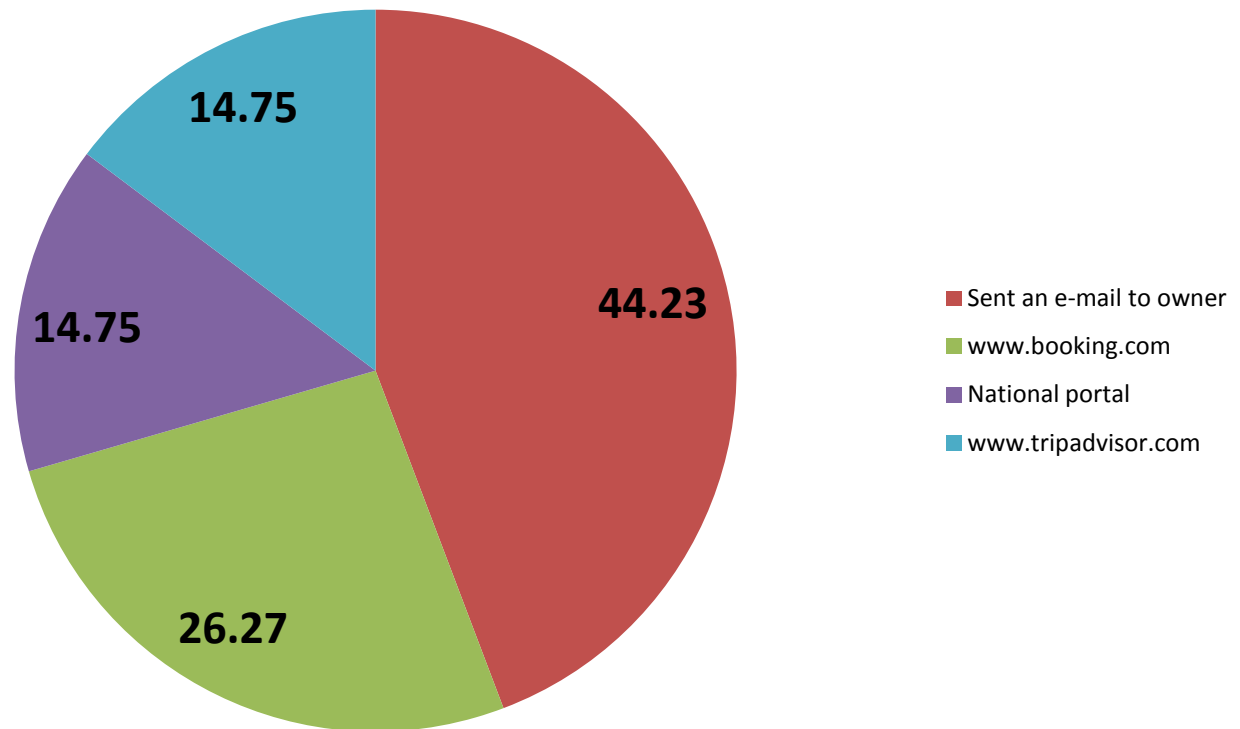


■ positive ■ negative

During your previous Rural Tourism experiences, did you have any of the following SPECIFIC safety concerns?



If you have written a feedback, please mention where (%)



Have you received a satisfactory resolution having submitted a complaint?(%)

